

As part of our mission to inspire excellence and deliver less, we have reviewed our delivery service levels, in order to give you more flexibility, more consistency and less hassle!

The following service levels will be in place from Wednesday 2<sup>nd</sup> January 2019.

### Order by 4pm for free next day delivery\*

Firstly, we have extended our next day delivery cut-off time to 16:00. For customers on the Stock&Store programme, this has been extended to 16:20. Any orders placed after this time for next day delivery will incur a same day delivery charge (see same day charges on the following page).

\*For orders over £250.00. All orders below £250.00 will incur a small order processing charge of £35.00.

### Local routine delivery days

For local customers, we do have routine delivery days (see below). However, if you require an urgent delivery outside of the normal routine, please state when ordering and we will make arrangements to meet this.

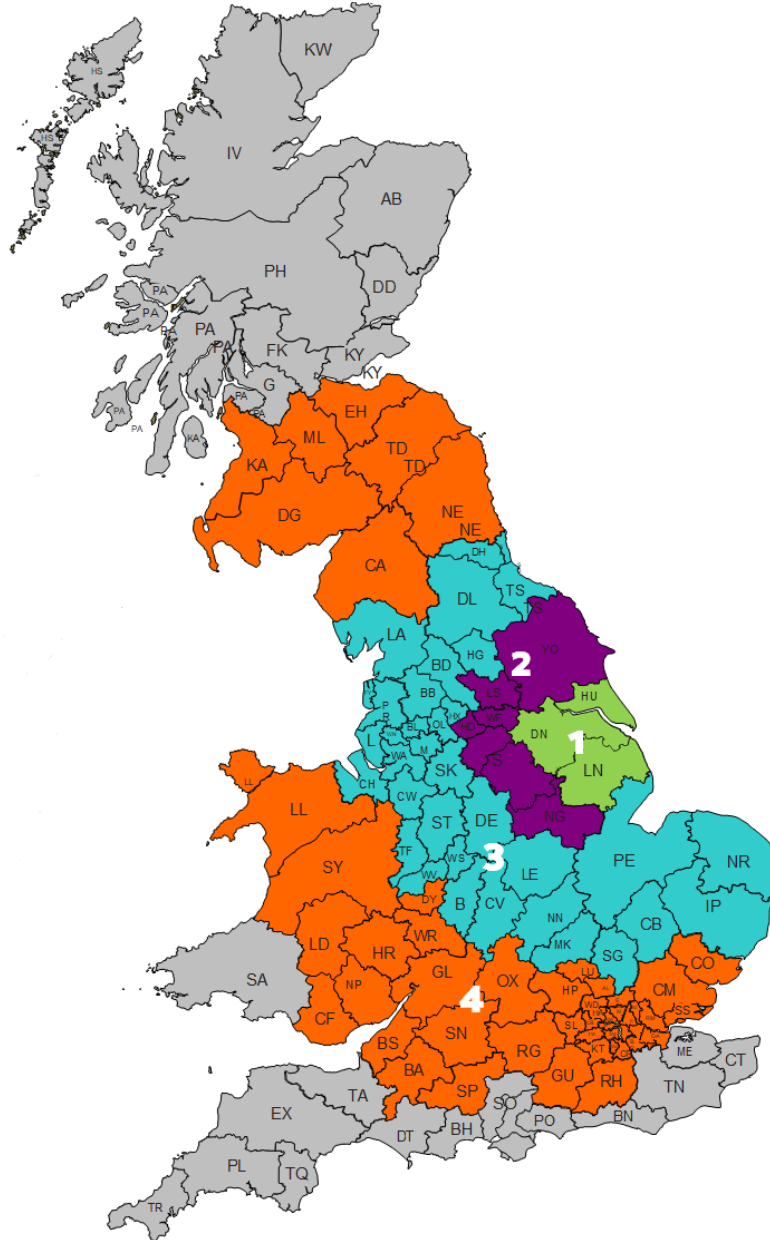
Monday	Tuesday	Wednesday	Thursday	Friday
Hull Scunthorpe	Hull Bridlington	Lincoln Scunthorpe Doncaster	Hull Goole	Lincoln Scunthorpe Skegness

### Collection from Lindum

We now offer collection from our warehouses, for added flexibility. Your order will be ready for collection 1 hour after it is received by our Customer Service team. Any customer can place 1 order for collection per day FOC and thereafter there will be a £15 admin fee for each collection.

## New same day delivery service

We are pleased to announce we now offer a very competitive same day delivery service because we know that things don't always go according to plan, and production cannot stop!



### Same Day Delivery Charges

	Zone 1	Zone 2	Zone 3	Zone 4 (Rest of UK)
Up to 2 pallets (Max weight 800kg)	£68.00			
3-6 pallets (Max weight 1100kg)	£135.00			
1-6 pallets (Max weight 1100kg)		£135.00	£270.00	POA